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SAMPANN Project

Notes for civil services preparation



UPSC

General Studies

SAMPANN Project

Over one lakh people have received pensions directly in their bank accounts through the SAMPANN (System for Accounting and Management of Pension) project.

Key Points

- **About:**
 - It was **launched in 2018**. It is a seamless **online pension processing and payment system** for Department of Telecommunications pensioners.
 - It **provides direct credit of pension** into the bank accounts of pensioners.
 - It is an ambitious project being **implemented by the Ministry of Communications**.
 - It has helped the Department **in faster settlement of pension cases, improved reconciliation/auditing and ease of accounting**.
 - It has also been instrumental in settling close to 76000 BSNL Voluntary Retirement Scheme 2019 cases in a short span of 6 months.
 - It is a system with a flexible design which enables it to accommodate ever expanding requirements.
- **Benefits:**
 - It provides **e-Pension payment orders which make the payment process easier and hassle-free**.
 - Timely settlement of pension cases.
 - Every pensioner gets **access to key information like payment history** along with a login option.
 - Login for each pensioner enables access to key information like payment history.
 - Online submission of grievances and timely SMS alerts.